



Pause or Cancel Payments Form

Return to memberships@ttfkickboxing.com 7 days prior to billing dates. Printed/scanned & smart touch versions accepted.

Requests confirmed with-in 2-3 business days of receipt. YOU MUST contact us if you have not heard from us.

Forms not accepted in person

L	Pause payments	1 month minimum & 3 month maximum
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- A. Your regular payments paused. \$4 per month during paused period.
- B. Your regular payments resume on end date. Email to extend end date.



Cancel membership

Reason:

A. Joining fee's payable again should you cancel, then decide to return. Pausing above is encouraged if you might return.

OR

B. All discounts, promotions & rates will be lost unless otherwise agreed by TTF.



- 3 Notifications: Our systems are unable to send notifications for direct debits you must assume responsibility for your own direct debits.
- 4 <u>Lock contract's:</u> No pausing/cancelling before contract end date. Refer to locked disclosure statement on TTF website if applicable.
- 5 Refunds: Please kindly refer to our website for full refund policy. "no refunds on unused gym fees past or future"
- 6 Key Tags: Return to staff during open hours or secure drop box on gyms front door after hours within 7 days of cancel date. \$20 fee applies.

7	What could we do to help you hit the gym more?		
	Todays date: Member Name:		
8	DON'T FORGET TO RETURN YOUR KEY TAG - REFER TO POINT 6 ABOVE TO AVOID A \$20 FEE. BY SIGNING I HAVE READ, UNDERSTAND AND ACCEPT ALL ITEMS IN THIS DOCUMENT.		
	Signature:	Not typed	